



## Sunny Town Learn & Play Childcare Safety Measures – COVID and Sickness

Updated January 8th, 2023

With COVID-19 we have updated our policy and structure at Sunny Town Daycare to ensure that everyone can remain happy and healthy during these times.

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What are my responsibilities before sending my child to daycare?

Parents and caregivers must assess their child daily for symptoms of common colds, influenza, Covid 19, or other infectious respiratory disease before sending them to daycare. Any child who is experiencing these symptoms must not attend daycare.

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Are people wearing masks?

Masks are no longer mandatory in public indoor settings. Some staff may continue to wear mask as this is a personal choice. Parents please keep social distancing in mind and minimize your time spent at daycare when dropping off and picking up.

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What if my child gets sick at daycare?

Children who show symptoms at daycare.

- Immediately be isolated in a supervised room
  - A mask for the child if they can keep it on and mask for the staff supervising
  - Parents/Caregivers will be contacted to pick up their child immediately
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Will daycare continue to close at 5pm?

We ask that of our parents to pick up by 5pm due to our current staffing situation. If you're needing a later time or running behind, please contact Ray Win and discuss with her. 778-999-1015

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What happens if there is a confirmed case at daycare?

Families will be notified; our facility will continue to stay open and children/staff will need to carefully self-monitor for symptoms.



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Can I find out the name of the person that was ill?

No, this is confidential.

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Will I really have to keep my child home for many days?

You may need to depending on symptoms. We require your child to be 48 hours symptom free and feeling well enough in order to return back to daycare.

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What am I going to do if I have to keep my child home?

Now more than ever you must have a Plan B.

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If someone in my household is sick can my child still attend?

The short answer is No. Parents keep their child at home when there is an illness in their household.

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My boss is not understanding.

We understand how frustrating this time is for everyone, ourselves included. This is a time for empathy and understanding, we all have a responsibility to keep our community safe and healthy. We have strict policies we must follow or we can be shut down, taking months to be able to re-open, unfortunately everyone needs to understand that.

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What if my child has allergies?

The children are with us often for more than 9 hours a day, we know their personalities and can judge the difference between unwell and allergies. If you anticipate allergies let us know now!

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If I reduce the number of days we come will you hold the spot?

Unfortunately, we cannot.

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Will any of your policies change?

They may change as we work through Covid and as we assure no one tries to ignore our current protocols, please stay updated by checking your emails and our private Instagram account.

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How long are you going to ask the health questions?

We are asking parents to do the daily health checks at home. This will help save some time at drop offs. We will ask verbally at times at drop off if a health check has been done.

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Do we Sign in and sign out our child/children?

Staff will sign in and sign out your child/children.

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Will your centre shut down incase of illness?

We are doing everything in our power to avoid short term closures, keeping a child home who is sick or has a family member that is sick will help avoid a closure.

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Do I have to pay my fees if my child is away?

Yes, all fees are due if you keep your child home or if the centre temporarily closes for 15 days or less.

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Does my child need to stay home because of allergies?



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Maybe, if your child's symptoms are unclear, for example your child has a rash, excessive discharge from nose or eyes. Please provide a doctor's clearance note for allergies and non-infectious rashes.

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This really affects my job!

We understand this is a trying time, but a childcare setting is not an environment that can afford to ignore protocols, we must put health and safety of everyone first. Please share the letter we provided with your employer so they have a clear understanding of protocols childcare providers must follow and understand if we follow these protocols we can avoid a longer closure.

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Can my child return after 48 hours symptom free?

With everything changing daily we will touch base with each family before returning. Infectious diseases expert Dr. Isaac Bogoch gives safety tips and information about keeping children and teachers safe during the pandemic.

"This is the time to not send your kid to school or daycare, if your kid has symptoms," he said, adding that even if they don't have COVID-19, it is better to be safe.

"This means a parent has to stay home as well," he said. "Employers need to have tremendous leniency..."

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How are you keeping the daycare safe?

We are cleaning throughout the day all toys and high touch surfaces; children are following our hand washing guidelines and we are communicating with families as much as possible stressing the importance of having your child stay home if they appear unwell or if a member of their household is unwell. We have a fogger on site and will fog our rooms a minimum of twice a week with a non-toxic Decon30 solution.

Stay Safe and Healthy Everyone!

If you have any more questions or concerns, please contact Ray Win at 778-999-1015.